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COVID – 19 UPDATE

May, 21 2020

Dear Friends, Neighbors, and Patients,

First and foremost, our team has missed you. We've missed seeing you, talking with you, and taking care of your health needs. It gives us a sense of purpose that we look forward to rekindling.

Over the last couple of months, we have been following the directives of the Pennsylvania Department of Health and have only been seeing the most severe dental emergencies. We have worked tirelessly not only to serve the community but also to invest in and implement industry leading safety measures and technologies.

On Friday, May 8, the Pennsylvania Department of Health announced that dental practices could reopen to more patients. There are a number of caveats to the announcement that we are working through. There are also a number of limitations and requirements.

We are confident that our new efforts coupled with our historical commitment to going above and beyond with infection control will make our office safer than most places you will visit in the community. We are remaining vigilant in protecting our team members. Dental professionals are at risk without the proper equipment to keep them safe and unfortunately much of this equipment is in short supply. We have secured this equipment, and keeping it in stock will continue to be one of our main priorities going forward.

We are spending the next 2 weeks preparing and training our team. Over the next 4-6 weeks we will be gradually returning to a full schedule by prioritizing procedures to treat emergencies and urgencies first. With that being said, if you have had an appointment cancelled or are due for an appointment, contact us ASAP so we can get that appointment prioritized and scheduled. We have quite a back log of patients desperately in need of treatment. Please be patient with us and know that we are committed to doing things the right way for the safety of all.

Please stay tuned for further communication regarding some of the new protocols and improvements that we have instituted.

Best Regards,

Dr. Robert J. Mansell and Team